



# APP REGISTRATION

Manual - english V.2

25.01.2024 - App version 14.1.46

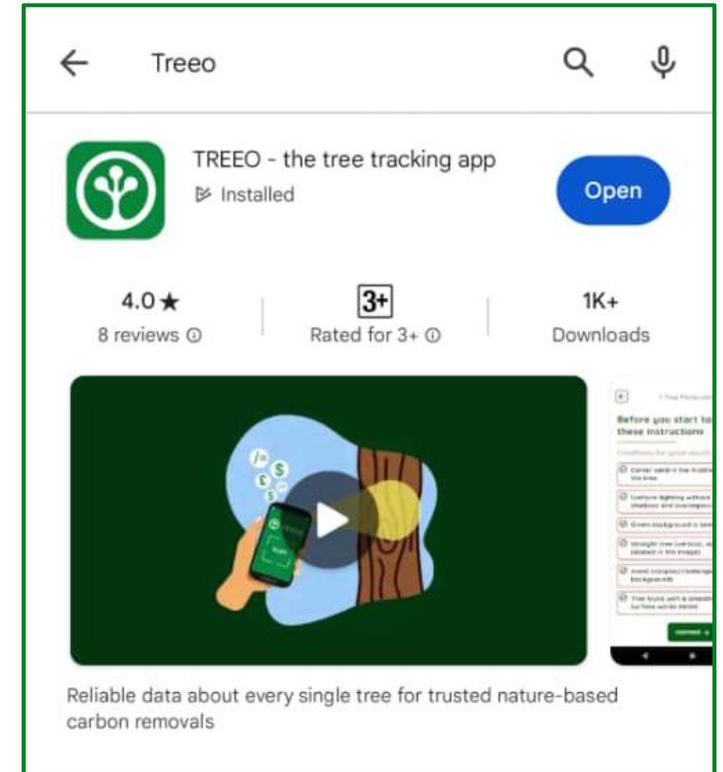
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# 1. What is the TREEO app?

The TREEO app is a digital tool to help tree growers measure and determine value of their trees.

The TREEO app can also be used offline even when doing the tree monitoring and carbon removal estimation.



# 2. Phone Minimum Specification

To ensure optimal performance while running your TREEO Apps, we strongly recommend adhering to the following minimum recommendations.

Spec	Minimum Spec
RAM	4GB
Storage	64GB
GPS sensors	Can access preferably more than one providers, at least Galileo
Proximity sensor	Optional
Accelerometer	Optional
Gyro	Should be present
Camera	At least 8 MP
GSM/HSPA/LTE	At least 4G capable
WLAN	Wifi enabled
Android version	Version 8 (Android Oreo) <b>(Android - Go not supported)</b>

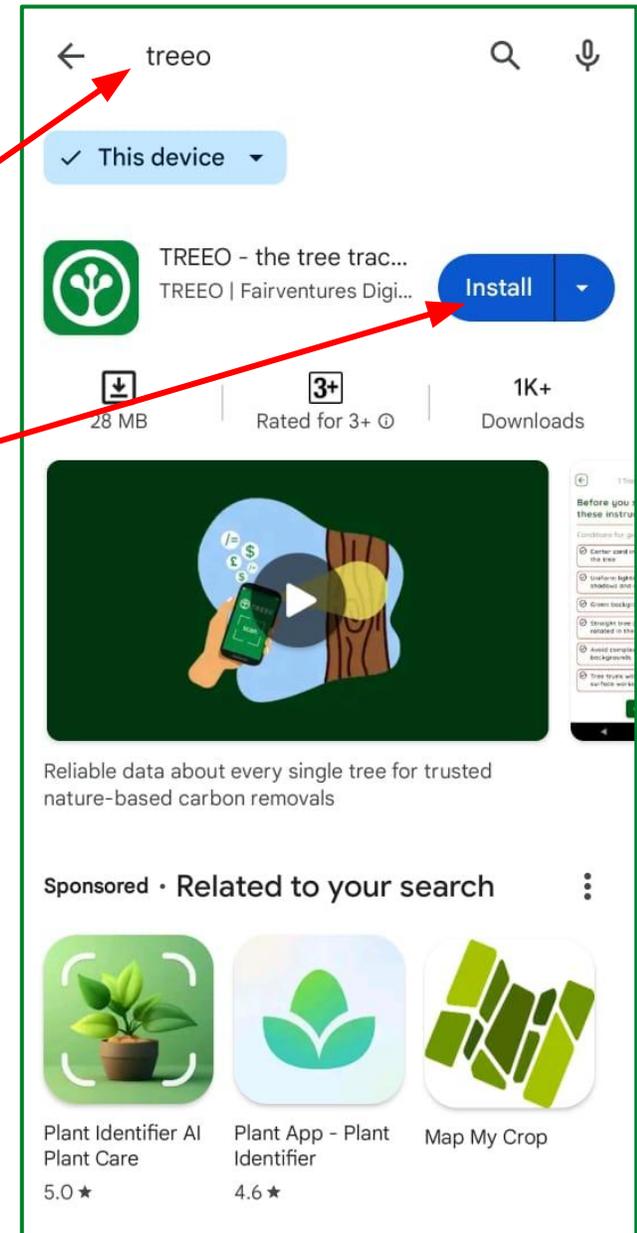
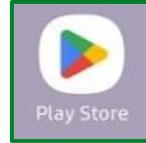
# 3. Download & Installation

## Important:

Always download from the official Playstore, **NEVER INSTALL TREEO app from a file.**

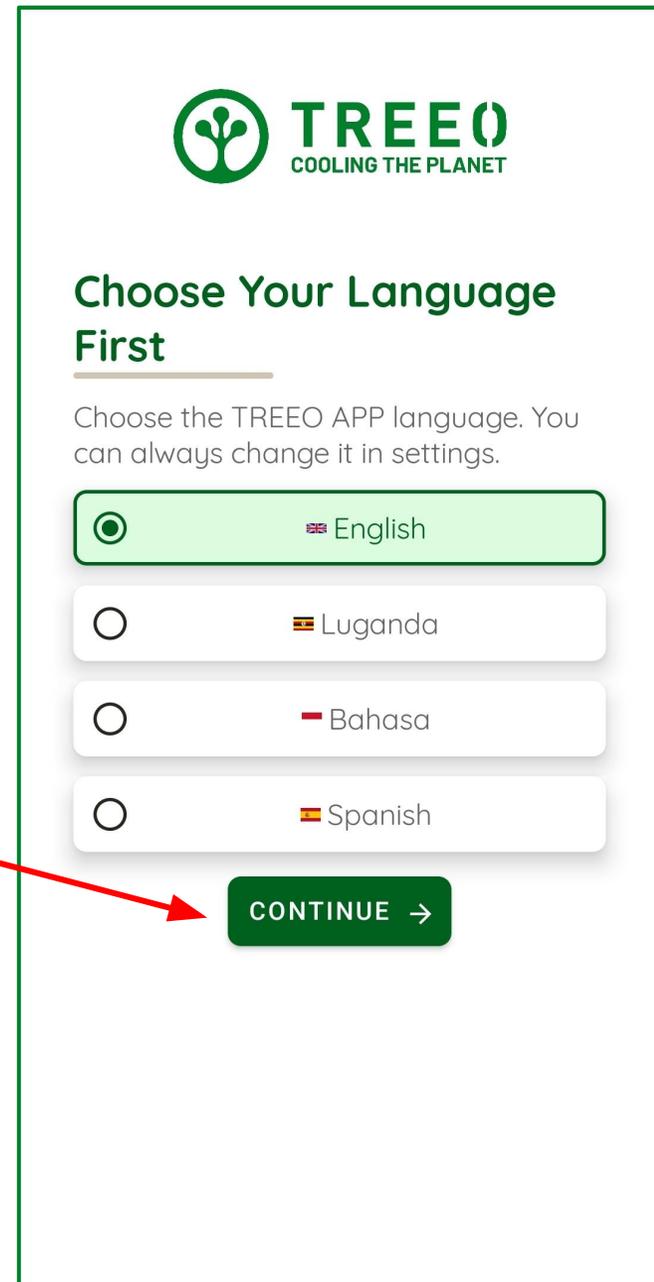
# 3. Download & Installation

- From your phone, go to **"Google Play Store"**
- Type **"TREEO"** in the search bar
- Then press **"Install"**
- After Installing, open the TREEO app



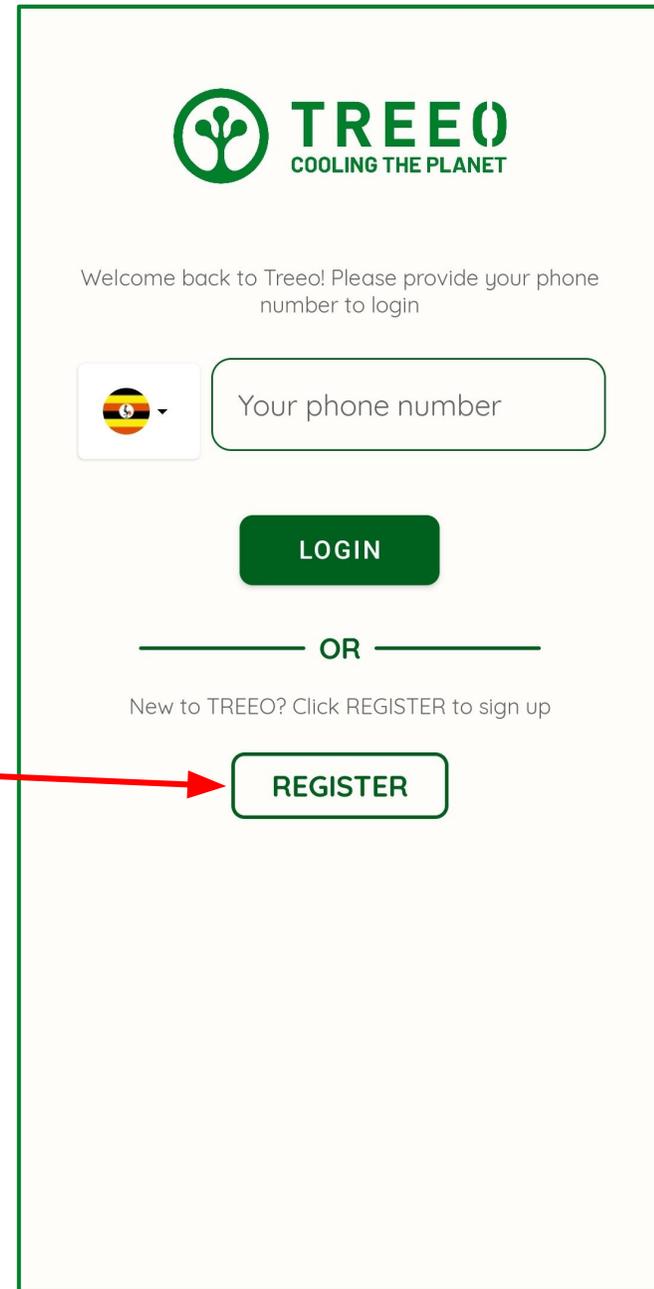
# 4. Account registration

Choose your language in the TREEO app and press **"CONTINUE"** to get to the next page



# 4. Account registration

If you are using the TREEO app for the first time and do not have an account to log in yet, press **“REGISTER”** for creating a new account.



 **TREEO**  
COOLING THE PLANET

Welcome back to Treeo! Please provide your phone number to login

 Your phone number

**LOGIN**

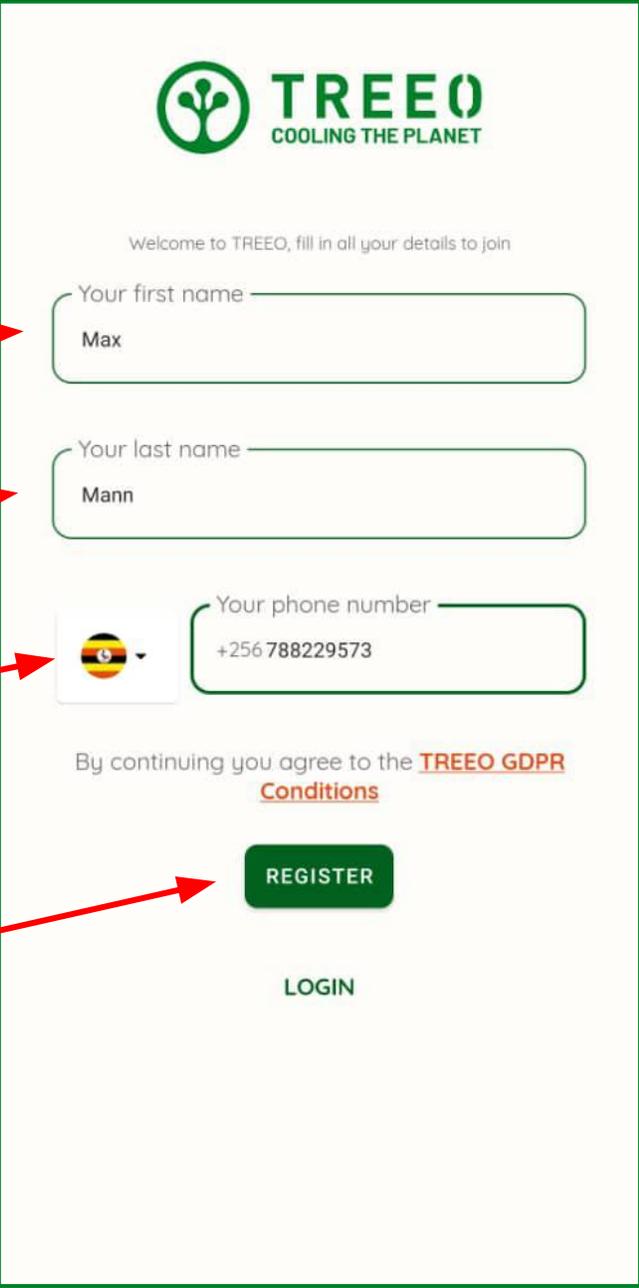
OR

New to TREEO? Click REGISTER to sign up

**REGISTER**

# 4. Account registration

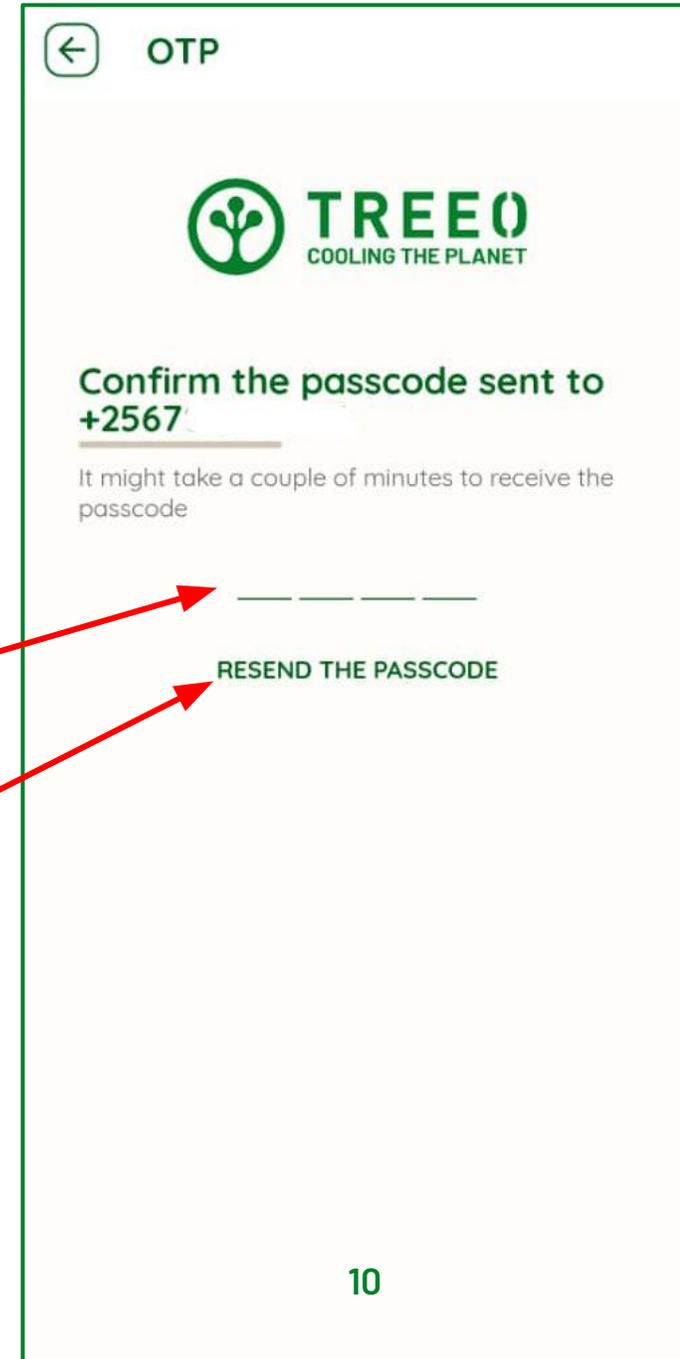
1. Enter your first name
2. Enter your last name (if you do not have a last name, enter your first name again)
3. Select the country where your phone number is registered and enter your phone number
4. Continue by pressing **REGISTER**



The screenshot shows the TREEO registration page. At the top is the TREEO logo with the tagline 'COOLING THE PLANET'. Below it is a welcome message: 'Welcome to TREEO, fill in all your details to join'. The form consists of four input fields: 'Your first name' (containing 'Max'), 'Your last name' (containing 'Mann'), a country selection dropdown (showing the flag of Uganda) and 'Your phone number' (containing '+256 788229573'). Below the phone number field is a line of text: 'By continuing you agree to the [TREEO GDPR Conditions](#)'. At the bottom of the form are two buttons: a green 'REGISTER' button and a 'LOGIN' link.

# 4. Account Registration

- A passcode will be sent via SMS to your phone number
- **Enter the 4-digit passcode** from the SMS we sent to your phone number, or press **“Allow”** when a prompt asks to enter your code automatically
- If you do not receive a passcode or if the passcode cannot be used, press **“RESEND THE PASSCODE”** to get a new passcode. If this still does not work, please contact our customer support



# 5. Login to your account

1. If you already have a TREEO account, you just need to enter your phone number, please make sure you select the correct country code
2. After entering your phone number, press **“LOGIN”** to continue to the next page

TREEO  
COOLING THE PLANET

Welcome back to Treeo! Please provide your phone number to login

 Your phone number

LOGIN

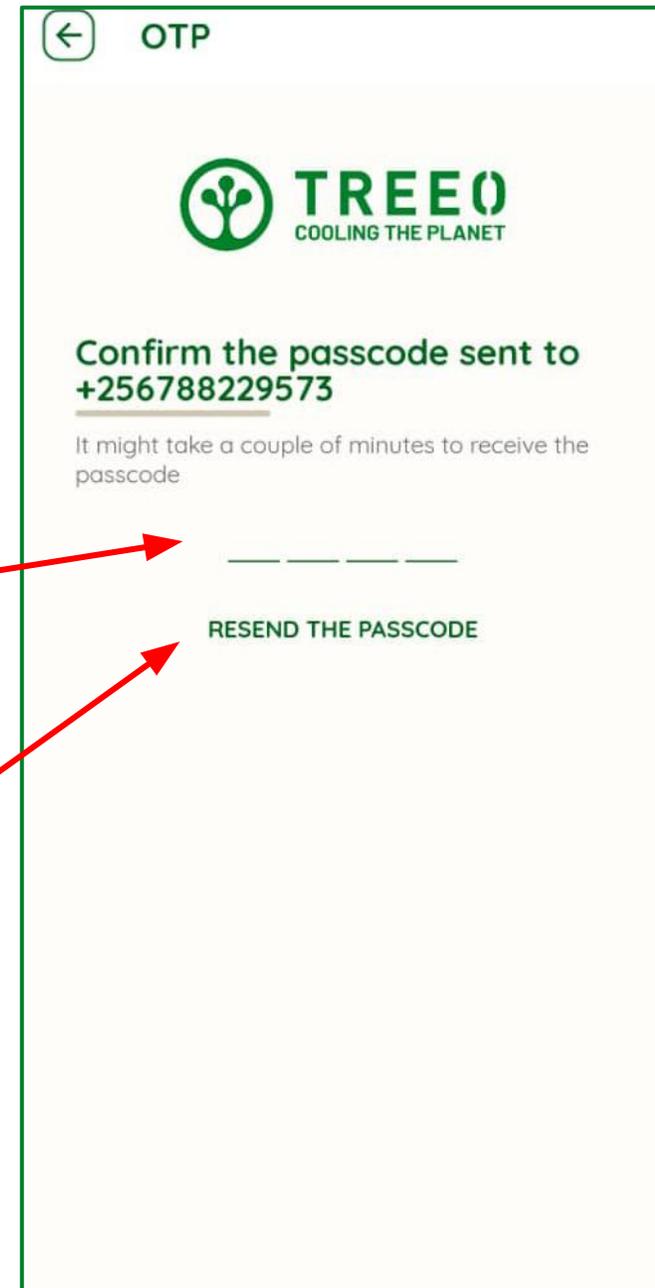
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New to TREEO? Click REGISTER to sign up

REGISTER

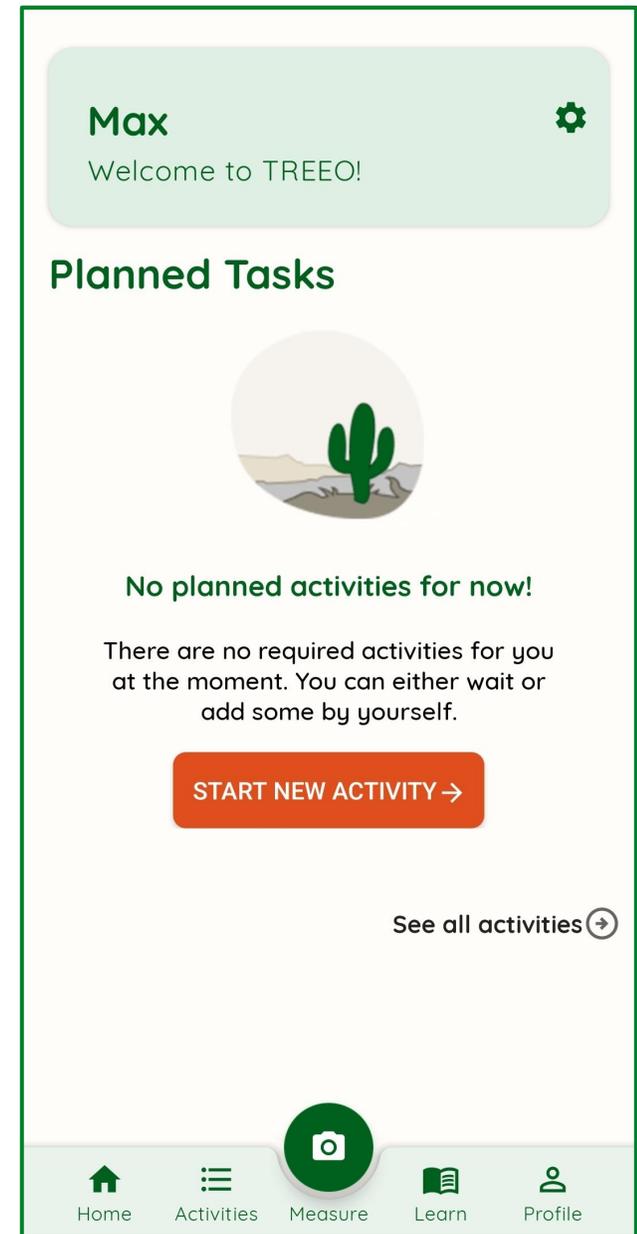
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# 5. Login to your account

If you have reached this page:  
Congratulations! You have successfully  
registered for/logged in to the TREEO app!



# 6. No activities/activity list?

By default, you have access to activities from demo projects

If you are part of a specific project and have not yet received the project activities, please contact us via:

WhatsApp **+49 174 162 89 99**

Email **support@treeo.one**

In your message, please include:

1. Full name
2. Phone number
3. Your project name or ID

# 7. Need help with the TREEO App?

Please note that we update the app regularly and new updates may not be included in this user manual.

If you need help with following the instructions or encounter any issues with the TREEO app, please contact us at:

Email: **support@treeo.one**

WhatsApp: **+49 174 162 89 99** (Monday - Friday: 09.00 - 17.00)